



My Car Has Been Impounded, What Do I Do Next?

If your car has been in an accident:

- Contact your insurance carrier and determine whether or not you have collision coverage.
- If you do, let them know your vehicle is being stored at Hunter Auto and Wrecker Service.
- If you do not have coverage, call us today to find out the amount owed on your vehicle, and discuss your options for removal.

If your car has been impounded for legal reasons:

- If your vehicle has been towed for invalid Registration or Insurance, you must produce valid documents to drive your vehicle off our lot.
- If your vehicle has been towed for an invalid Driver's License, you must produce a valid license to drive your vehicle off our lot.
- If you cannot produce these documents, you must have a licensed Tow Truck to remove the vehicle.
- Contact us prior to retrieval to discuss your charges owed.

If your car has been disabled:

- Contact us to discuss the fees owed on your vehicle.
- No work is allowed to be performed on our yard. If your vehicle is not drivable, you are required to have a licensed Tow Truck to remove it from our facility.

Please note, City of Charlotte allows us to release a vehicle ONLY to the Registered Owner without prior written notarized consent of said owner. You will be asked to produce valid photo ID, as well as proof of ownership to release your vehicle. If someone other than the owner is retrieving the vehicle, they must have WRITTEN, NOTARIZED permission from the owner. See our Release Authorization Consent form on our website or ask for a copy.